

**Agenda 2nd ASA Leadership Forum**

Grand Hyatt, Athens, Hellas

20-22 September 2023

ALF AGENDA – THEME “GAINING GROUND TOWARDS RESILIENCE”**WEDNESDAY 20 SEP****14.30 – 17.30 1-2-1 meetings****10.30 – 12.30 ASA Operating Board of Directors Meeting***For ASA Governors or on invitation only***12.30 – 14.30 Exhibition Opens & Welcome Lunch****14.30 – 14.45 Welcoming Note**

- Fabio Gamba, ASA Director General
- Mark Pilling, ARGS Editor, ALF Master of Ceremonies

14.45 – 15.00 Special Address:

- Mr. Christos Tsitouras, Hellenic CAA Governor

15.00 – 15.30 Presentation 1: State of the Industry*Beyond short-term market outlooks: threats and opportunities from long-term disruptors of aviation; decarbonization, digitalization and advanced air mobility.*

- Chris Brown, KPMG Partner Aviation Strategy

15.30 – 16.00 ASA Award Ceremony: Nomination and Award 2023*ASA is recognizing the individual who contributed in the most notorious way to advance the cause of ground handling in 2022-23**Awarded given by: Atilla Korkmazoğlu, Çelebi President GH/ASA Chairman***16.00 – 16.30 Coffee Break****16.30 – 17.30 Panel 1: Around the World in 60 minutes***A Phileas Fogg-like tour of the ground handling planet, taking the pulse of and listening to executives from various continents sharing their thoughts about the recovery, but also their worries and concerns about the sustainability of their operations and how they suggest the industry should adapt in their respective regions.**Moderator: Ryan Abram, dnata COO Airport Operations*

- Sally Leible, Airport Terminal Services Chair
- Wilson Kwong, HACTL CEO
- Jonathan Lewis, NAC 2000 Managing Director
- Hugo Ehrhard, Groupe Europe Handling Commercial Director
- Ksenija Kovacevic, QAS Senior Manager Strategic Projects

18.30 – 21.30 Joint ACHL, AGS & ALF Welcome Cocktail Dinner*Open to all – Venue: Exhibition Hall*



THURSDAY 21 SEP

09:00 – 17:30 1-2-1 Meetings

08:00 – 09:30 ASA VVIP Breakfast

On invitation only – Venue: Grand Hyatt Rooftop

09:30 – 09:45 Welcoming Note

- Atilla Korkmazoğlu, Çelebi President GH, ASA Chairman

09:45 – 10:15 Presentation 2: ICAO's GH-related Standardization Activities

It has been several years now since ICAO released its insightful Manual on Ground Handling (Doc. 10121). What are the Organization's next steps regarding ground handling and its standardization?

- Nicholas Rallo, ICAO EUR/NAT Regional Director

10:15 – 11:10 Panel 2: Follow-up Discussion: The Strange Case of Ground Handling Oversight

Is it still appropriate and/or justifiable to leave ground handling's oversight in the hands of commercial entities? Without adding unnecessary red tape nor dilute responsibilities, can there be a common agreement around the necessity for this industry to implement a level playing field and count on some level of internationally applied regulation?

Moderator: Mete Erna, Havaş General Manager

- Jesper Rasmussen, EASA Head of Flight Standards
- Giovano Palma, ANAC Airport Infrastructure Superintendent
- John Dermody, FAA Director of Airport Safety & Standards
- Sergios Diplarakos, Aegean Airport Services Manager

11:10 – 11:45 Coffee Break

11:45 – 12:45 Panel 3: Have the Lessons of Big Resignation Been Learned Yet?

Too cyclical, not sustainable enough, offering harsh working and salary conditions, distant from urban areas, etc. the industry genuinely dressed the list of the reasons leading to a decline in its workforce and came up with a few answers. Have they been implemented? Are they starting to bear fruit?

Moderator: David Anderson, Swissport Global Head of QHSE

- Ourania Georgoutsakou, A4E Director General
- Thomas Romig, ACI-World VP Safety, Security & Ops
- Glyn Hughes, TIACA Director General
- Fabio Gamba, ASA Director General
- Gabriel Mocho, ITF Secretary of the Civil Aviation Section

12:45 – 13:30 Interview 1: Why did ASA feel the need to change tack at the beginning of this year, and what does that say about the industry's commitment to change?

Interviewer: Chris Notter, The EVA Podcast Editor

- Atilla Korkmazoğlu, Çelebi President GH, ASA Chairman

13:30 – 15:00 Lunch

15:00 – 16:00 Panel 4: Can the GHSP sector get its acts together and elaborate on an ambitious environmental policy to help the sector get carbon neutral in the coming decade?

Aviation is under immense pressure to deploy revolutionary technologies and facilitate neutral carbon emissions in the coming decade. This colossal effort implies that all sectors do their part. Many ground handlers are committed to address their carbon footprint by scaling up the electrification of their GSE fleet. But this requires a holistic



approach and begs the question of the sectoral vs. individual effort. Can in other words the sector take back control of its own environmental narrative?

Moderator: Ariaen Zimmerman, ASA Head of Ops & Programs

- Noor Salman, dnata Senior Manager Head of Environment & Sustainability
- Warwick Brady, Swissport CEO
- Spencer Low, SATS Chief Sustainable Officer
- John Geddes, Menzies Chief Governance & Sustainability Officer

16:00 – 17:30 **Panel 5:** The Big Debate: Beginning of the End for the Race to the Bottom?

This has been the motto of the ground handling sector ever since the first independent GSPs came to the fore in the 1990s. Consolidation, regulation, tightening industry standards, but also the hindsight of the pandemic and the great resignation. Have we become wiser? What can the major stakeholders do so that this industry gets characterized by being a race to the top?

Moderator: Fabio Gamba, ASA Director General

- Steve Allen, dnata Group CEO
- Warwick Brady, Swissport CEO
- Philipp Joeinig, Menzies Aviation CEO
- Richard Prince, Aviapartner CEO
- Sally Leible, Airport Terminal Services Chairperson

19:00 – 00:00 **Dinner & Party** - Meet in the Hotel Lobby: Coaches will be departing for Networking Dinner (Dress Code Casual)



FRIDAY 22 SEP

09:00 – 13:00 1-2-1 Meetings

09:30 – 10:30 Panel 6: Will Machines Replace Skills?

The rise of e-GSEs is still in its infancy, but it is arguably here to stay and accelerate. Beyond practical questions related to costs, have we noticed a parallel rise in productivity? Will it change the nature of the skills sought after by the industry? What hasn't it taken place already? Will ground handling remain a labour-intensive sector in the mid- to long-term?

Moderator: Mohamed Hanno, Chairman & CEO, ASE Group

- Diego Alonso Tabares, Airbus Airport Ops Senior Engineer
- Kristof Philips, TCR CCO
- Alex Casadesus, IAG Airports VP Europe
- Surprise guest, Anonymous

10:30 – 11:00 Presentation 3: ASA new ground handling template document. What's in it and why the need for it?

- John Geddes, Menzies Chief Governance & Sustainability Officer

11:00 – 11:45 Coffee Break

11:45 – 12:15 Presentation 4: Joint ACI-World and ASA on bringing decent working conditions at airports

Several threads are considered to turn the industry attractive again to the employees, including. ACI-World and ASA have started work on the promotion of improved working conditions at airports, what it means and how it should gain traction for airports around the world.

- Thomas Romig, ACI-World VP Safety, Security & Ops
- Fabio Gamba, ASA Director General

12:15 – 12:35 Presentation 5: International Aviation Forum (IAF) – A progress report

The International Aviation Forum platform was created exactly one year ago, with the purpose to gather the leaders of the main air transport trade bodies – airlines, airports, aviation service providers, ATC, cargo, etc. and, together, to present a unified state of the industry to ICAO and the national authorities worldwide.

- Kostas Iatrou, Hermes DG and IAF Chair

12:35 – 12:55 Wrap-up & Farewell

- Fabio Gamba, ASA Director General
- Mark Pilling, ARGs Editor, ALF Master of Ceremonies

13:00 – 14:30 Final Lunch

